



CARLASWIMWEAR.COM.AU - EXCHANGE FORM

- We will exchange within 14 days from the day your goods were dispatched from our warehouse
- We will only accept returns on goods for an exchange that are new, unworn, clean, unmarked with tags, tickets & hygiene strip attached
- Items for return should be kept in a smoke free environment as returns will be refused if the item has odours or are soiled in any way
- Customer may choose to have their return swapped for a credit note to the value of the purchase excluding postage that may be used at a later date
- Postage to you for your first exchange is free, any additional changes after the first will attract postage and will be charged to the customer (Australian Customers)
- If the cost of the replacement purchase is different to the initial purchase the customer will either be charged the additional amount or credited for the difference

For hygiene reasons, please ensure that all swimwear bottoms are tried on over your own underwear.

CUSTOMER DETAILS

NAME _____ ORDER ID NUMBER: _____ PURCHASE DATE _____

DELIVERY ADDRESS _____

STATE: _____ POSTCODE _____

TELEPHONE _____ MOBILE _____ EMAIL _____

PLEASE COMPLETE THE FOLLOWING TO EXCHANGE ITEMS:

RETURNING:

PRODUCT _____ COLOUR _____ SIZE _____ COST _____

PRODUCT _____ COLOUR _____ SIZE _____ COST _____

PRODUCT _____ COLOUR _____ SIZE _____ COST _____

PRODUCT _____ COLOUR _____ SIZE _____ COST _____

IN EXCHANGE FOR:

PRODUCT _____ COLOUR _____ SIZE _____ COST _____

PRODUCT _____ COLOUR _____ SIZE _____ COST _____

PRODUCT _____ COLOUR _____ SIZE _____ COST _____

PRODUCT _____ COLOUR _____ SIZE _____ COST _____

IF YOU WOULD PREFER A CREDIT NOTE TO BE USED AT A LATER DATE, PLEASE INDICATE HERE YES NO

If the total of the exchanged goods is more than the cost of your original goods, please provide Credit Card details.

NAME:.....CARD NUMBER:.....

EXPIRY.....SECURITY NUMBER ON SIGNATURE PANEL.....

If the total of your exchanged goods *less than the* cost of your original goods, we will provide a credit note for that amount to be used at your convenience.

PLEASE FORWARD ALL RETURNS ALONG WITH THIS FORM TO:

Web Returns Department
Carla Swimwear & Leisurewear
147 Pacific Highway,
Charlestown NSW 2290
AUSTRALIA